GENERAL TERMS & CONDITIONS - RUDY CULINAIR

Version: June 2025

1. GENERAL

- 1.1. These terms apply to all offers, bookings, agreements and services provided by Rudy Culinair.
- 1.2. Deviations from these terms are only valid if agreed in writing.

2. OFFERS

2.1. All offers are non-binding and valid for 14 days from the date of issue.

3. DEPOSIT

- 3.1. Depending on the nature of the event, we require a deposit of 25% of the total amount or a fixed amount of 500 XCG.
- 3.2. A booking is only confirmed once the deposit has been received.

4. CANCELLATION BY THE CLIENT

- 4.1. Cancellations up to 7 days before the event are free of charge.
- 4.2. For cancellations within 7 days, we cannot guarantee a refund of the deposit.
- 4.3. Changes in the number of guests must be submitted in writing at least 14 days in advance.

5. PAYMENT

- 5.1. Full payment must be made by the end of the evening of the event, unless otherwise agreed.
- 5.2. Large events must be paid in full in advance.
- 5.3. Payment can be made via iDEAL, credit card, bank transfer, cash, or debit card (fees may apply).

6. EXECUTION & MATERIALS

- 6.1. Rudy Culinair provides full service on location, including all tableware, cutlery, cooking equipment and glassware.
- 6.2. We ensure proper cleanup afterward, including dishwashing.

7. ALLERGIES & DIETARY REQUIREMENTS

- 7.1. Allergies and dietary requirements must be communicated in writing beforehand.
- 7.2. Although we do our best to accommodate these, we cannot guarantee a 100% allergen-free preparation. In our kitchen we work with all allergens, so we can never fully ensure there will be no traces of nuts, gluten, dairy, shellfish, soy, eggs, or any other common allergens.
- 7.3. Rudy Culinair is never liable for allergic reactions, especially if the relevant information was not provided fully or in time.

8. THIRD-PARTY COLLABORATIONS

- 8.1. In some cases, we collaborate with external suppliers (such as musicians, photographers or venues).
- 8.2. Rudy Culinair is not responsible for errors or shortcomings in services provided by third parties.

9. LIABILITY

- 9.1. Rudy Culinair is not liable for damage, loss or injury unless caused by intent or gross negligence.
- 9.2. In all cases, liability is limited to the amount of the booked service.
- 9.3. The client is liable for damage to Rudy Culinair property caused by negligence or misconduct by themselves or their quests.

10. PHOTO & VIDEO MATERIAL

- 10.1. Photos and videos may be taken during events for promotional purposes (e.g. website or social media).
- 10.2. If the client objects to this, they must notify us in writing in advance.

11. LOCATION CONDITIONS

- 11.1. The client is responsible for providing a safe, clean and accessible working environment.
- 11.2. If execution is significantly delayed due to circumstances on site (such as late access or missing facilities), additional costs may be charged.

12. GOVERNING LAW

12.1. All agreements and disputes are subject to the laws of Curaçao.